



DISRUPTION MANAGEMENT

Reliable information for public transport passengers

HAFAS.info helps transport companies to provide their passengers with fast and accurate information on deviations from the schedule. HAFAS.info supports all communication channels and guarantees consistent information – from mobility apps to bus stop monitors and on-board displays.

As a rule-based editor, HAFAS.info lets transport companies ensure that disruptions are associated with the relevant services only. This includes the location, duration and nature of the disruption. Based on the schedule and real-time situation, HAFAS.info will automatically detect which services are affected. Instead of issuing a general broadcast message, HAFAS.info enables transport companies to share targeted information with the affected travelers only.

Based on disruption messages from HAFAS.info, the connected passenger information system can immediately suggest alternative connections. Regularly occurring events can be easily predefined in the scenario editor. This way, they can be published quickly with just one click. HAFAS.info supports all data formats such as VDV, SIRI and GTFS.

REAL-TIME INFORMATION

Live editing of warnings and messages as well as real-time exports to information systems, displays and social media channels guarantee up-to-date passenger information.

MULTI-CLIENT CAPABILITY

Individual user rights can be precisely defined. HAFAS.info can thus be used as a common platform across companies.

STANDARDIZATION

Text and event templates guarantee a standardized message creation in multiple languages.

FURTHER DEVELOPMENT

We publish regular HAFAS.info updates to keep the UI and UX of our system state-of-the-art.




The dashboard shows all published disruptions, how long they will take and which stops and stations are affected. It can be adapted individually, so that users have quick access to frequently used functions.



With HAFAS.info, trip planners can easily reroute passengers around a closed stop or line. An input mask supports this process.



Creating a disruption message: HAFAS.info automatically determines the journeys affected and publishes the information as soon as the user clicks "save and activate."